AI Adoption Learn Series: Everyday AI – Use Cases and Benefits

ANI_115d | On-Demand | Automation and Insights | Express
Course Duration: 1 hour

This course focuses on where AI shows up, how it supports work, and why it matters, rather than how it is technically implemented.

Intended Audience

Non-technical professionals across industries and roles.

Objectives

After completing this course, the learner will be able to:

- Recognize how AI is being used in everyday work across industries
- Identify where AI fits into common workplace tasks and workflows
- Explain how AI supports people while human judgment remains essential
- Describe how AI can improve efficiency, decision-making, and business outcomes
- Identify opportunities to use AI thoughtfully in your own work

Outline

1. Introduction to AI in Your Daily Workflow
1.1 Everyday AI - From Daily Life to the Workplace

2. AI Across Industry Verticals
2.1 AI in Healthcare & Life Sciences
2.2 AI in Finance & Insurance
2.3 AI in Retail, Marketing & Customer Experience
2.4 AI in Manufacturing & Supply Chain

3. AI in Enterprise Workflows
3.1 AI in Decision Making
3.2 AI in Operations & Productivity
3.3 AI in Knowledge Work
3.4 AI in Customer & Employee Support

4. AI Platforms & Responsible Use
4.1 AI Platforms in the Enterprise
4.2 Human-Centered & Responsible AI
4.3 Identifying AI Opportunities in Your Role

5. Summary & Key Takeaways
5.1 From Curiosity to Confidence: Applying Everyday AI

Putting it All Together

© 2024 Award Solutions, Inc.