AI Adoption Learn Series: AI to Agentic AI for Your Workday

ANI_114d | On-Demand | Automation and Insights | Express
Course Duration: 1 hour

This course introduces AI and its evolution to Agentic AI in plain language—what it is, how it evolved, how generative and agentic AI work at a high level, and why it matters for everyday work across roles.

Intended Audience

Non-technical professionals across industries and roles.

Objectives

After completing this course, the learner will be able to:

- Explain what AI, ML, and GenAI are in simple, everyday terms
- Explain how AI evolved and why now is different
- Recognize where AI already shows up in your work and life
- Describe what AI Agents and Agentic AI are—and why they matter
- Identify practical ways AI can improve productivity, decision making, and creativity
- Engage confidently in AI related conversations and initiatives at work

Outline

1. Introduction to AI
1.1 AI Is Already Your Coworker

2. AI Basics & Evolution – How We Got Here
2.1 What Is AI (Without the Jargon)?
2.2 A Short History of AI: From Rules to Learning
2.3 Why AI Took Off Recently

3. Generative AI – Creating, Not Just Predicting
3.1 What Is Generative AI?
3.2 How GenAI Works (Conceptually)
3.3 Using GenAI Effectively at Work

4. AI Agents & Agentic AI – From Assistant to Teammate
4.1 What Are AI Agents?
4.2 Agentic AI: AI That Plans and Decides

5. Why This Matters to You – Practical Impact
5.1 How AI Will Change Daily Work
5.2 Human Skills Matter More Than Ever

6. Summary & Key Takeaways
6.1 AI Is a Tool—How You Use It Matters

Putting It All Together

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